



**Traumatic Brain Injury
Resource and Support Center**

Brain Injury Association of Florida, Inc.
1637 Metropolitan Boulevard, Suite B
Tallahassee, Florida 32308
HELPLINE: 800-992-3442
www.byyourside.org

Traumatic Brain Injury
Resource & Support Center
is a service of
Brain Injury Association of Florida, Inc.
with support from the
Florida Department of Health



The Traumatic Brain Injury Resource and Support Center (TBIRSC)

serves as a critical lifeline for the 100,000 Floridians who survive traumatic brain injury each year and for all Floridians who have experienced brain injuries and live with lifelong disabilities.

The Center provides Floridians with one-stop access to a vast network of information and services - as well as education and advocacy - through Brain Injury Association of Florida's web-based portal (www.byyourside.org) and toll-free helpline (1-800-992-3442).

Since 1985 Brain Injury Association of Florida (BIAF) has provided thousands of Floridians with help and hope through our toll-free helpline. ByYourSide.org was developed so that families and survivors of brain injury could help themselves or be helped to access important information however and whenever they need it. It's our way of helping people safely connect to a one stop, reputable, web-based portal that will, in turn, help them connect to other resources throughout Florida and nationally.

Families and survivors of TBI are only one toll-free call away from assistance by certified brain injury specialists called Resource Facilitation Coordinators (RFC's).

RFC's are trained in information and referral. Any one of these trained professionals can connect the caller to State and local agencies, professionals, and others based on need.

Common questions include:

- ◆ "Where can I find a doctor who understands brain injury?"
- ◆ "What are my transportation options?"
- ◆ "Will insurance cover the cost?"
- ◆ "How can I get back to work?"
- ◆ "How can my child get the special help he/she needs in school?"
- ◆ "What types of financial help are available and how do I apply?"

Other services offered by RFC's include:

- ✓ Review of rights and entitlements
- ✓ Personalized advocacy
- ✓ Help with completing paperwork
- ✓ Problem solving
- ✓ Emotional support

Visit today:
www.ByYourSide.org
or call our toll-free
HELPLINE:
800-992-3442

Brain Injury Association of Florida is a statewide not-for-profit organization whose mission is to "improve the quality of life for all persons with brain injury and their families by creating a better future through brain injury awareness, prevention, research, education, support services and advocacy."

